Alicia Deleon 2022 Spring - 212S OFFICE PROCEDURES I (POFT1309 40212S) OFFICE PROCEDURES I (POFT1309 40212S) No. of responses = 1

Overall indicators

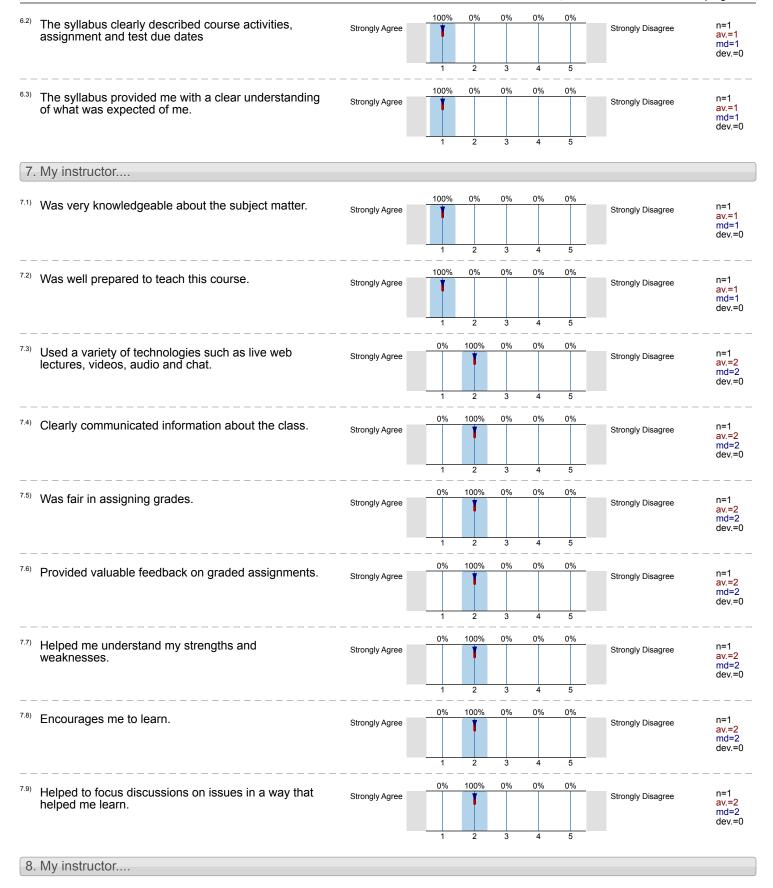


Course activities (assignments, discussions, quizzes) Survey Results 1. Student Information 1.1) I have either viewed the video or attended the "live" session of the Online Course Tools Tour. Strongly Agree O O O O O O O O O O O O	Global Index	+ 2 3 4 5 dev.=0					
1.5 I have either viewed the video or attended the "live" session of the Online Course Tools Tour. Strongly Agree 1.2 The main reason I am taking an online course is I work full time and scheduling all the classes I need is difficult. I have transportation issues which makes it difficult to get to campus. I have difficulty getting away from the house (must care for children/parent, disability/mobility issues, etc.). To avoid the extra cost and time of travel. It is the only way the course was offered. Online courses just suit my preferred learning style. As a result of COVID-19. 5 or more courses 3-4 courses 1-2 courses 100% This is my first online course. 1.5 How many hours per week do you spend online for this course? Less than 3 hours 6-10 hours 100% Strongly Disagree 100% Strongly Disagree 100% Strongly Disagree 1100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100% 100%	5. Course Design Course activities (assignments, discussions, quizzes)						
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1.4) I am taking this semester. Check all that apply. 5 or more courses	Online courses just suit my preferred learning style.	0%					
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3-5 hours 0% 6-10 hours 100%	1.5) How many hours per week do you spend online for this course?						
3-5 hours 0% 6-10 hours 100%	Less than 3 ho	ours 0% n=1					
6-10 hours 100%							
More than 10 hours 0%							
	More than 10 ho						

2. I use the following computer system or device to access my online course(s). (check all that apply) Desktop Windows 0% Apple 0% Android 0% Other/Not Sure/Don't Know 0% No, I don't use a desktop computer 100% Laptop n=1 Windows 100% Apple 0% Android 0% Other/Not Sure/Don't Know 0% No, I don't use a laptop computer 0% Tablet (ipad, etc.) n=1 Windows 0% Apple 0% Android 0% Other/Not Sure/Don't Know 0% No, I don't use a tablet 100% Smart Phone (iphone, Galaxy, etc.) n=1 Windows 0% 100% Apple Android 0% Other/Not Sure/Don't Know 0% No, I don't use a smartphone 0% 3. Your Course 100% ^{3.1)} I read all the instructions thoroughly. Strongly Agree Strongly Disagree av.=2 md=2 dev.=0 100% ^{3.2)} I asked questions to clarify the information. n=1 Strongly Agree Strongly Disagree av.=1 md=1 dev.=0 0% 100% 0% 0% 0% ^{3,3)} I am satisfied with my online learning experience. n=1 av.=2 md=2 Strongly Agree Strongly Disagree dev.=0

4. Services and Technical Support Rate your level of satisfaction with the BC services for this course. 100% On campus registration/admissions Very Satisfied Very Dissatisfied av.=1 md=1 dev.=0 100% 0% 0% 0% 0% Online registration/admissions Very Satisfied Very Dissatisfied av.=1 md=1 100% 0% 0% 0% Financial aid n=1 av.=2 Very Satisfied Very Dissatisfied md=2 dev.=0 100% 0% 4.4) Online counseling Very Satisfied n=1 Very Dissatisfied av.=1 md=1 dev.=0 5 100% 0% 0% 0% On campus counseling Very Satisfied Very Dissatisfied n=1 av.=1 md=1 dev.=0 The evaluation will not be displayed due to low response rate. Library Online Library The evaluation will not be displayed due to low response rate. Online tutoring n=1 av.=1 Very Satisfied Very Dissatisfied md=1 dev.=0 On campus tutoring The evaluation will not be displayed due to low response rate. 4.10) Computer labs The evaluation will not be displayed due to low response rate. 4.11) Proctored testing The evaluation will not be displayed due to low response rate. 0% 100% 0% 4.12) IT Help Desk Very Satisfied Very Dissatisfied av.=2 md=2 dev.=0 100% 4.13) Online Help Desk Very Dissatisfied Very Satisfied av.=1 md=1 5. Course Design Course activities (assignments, discussions, quizzes).... 100% Instructions were clear and understandable. Strongly Agree Strongly Disagree av.=1 md=1 dev.=0





8.1)	Responded to my questions in			
	24 hou	s	100%	n=1
	two day	s	100%	
	a wee	k	0%	
	two week	s	0%	
	longer than three weel	s	0%	
8.2)	Graded and returned assignments in			
	24 hou	s	0%	n=1
	two day	s	100%	
	a wee	k	0%	
	two week	s	0%	
	longer than three week	s	0%	
8.3)	Commented in discussion threads in			
	24 hou	s	100%	n=1
	two day	s	0%	
	a wee	k	0%	
	two week	s	0%	
	longer than three week	s	0%	